

Eight-Year Warranty

Synthetic grass products sold by *Agape Turf, LLC* are guaranteed by their manufacturer against factory material defects for a period of 8 years on new product from the date installation or purchase, whichever is sooner.

This manufacturer's warranty shall not cover any defects or damage to the products due to modification, altering, negligence, misuse, or abuse, vandalism, machinery, animals, fire, chemical reaction, acts of God or damage due to excessive heat, including the effect of the sun's energy when magnified by glass or reflective surfaces.

This manufacturer's warranty is limited to the replacement of the affected areas only and is limited to the material value of the item to be replaced and shall not have any other obligation or liability in connection with any matter or thing, including without limitation, damages for personal injury or damages related to lost revenue, labor costs to replace grass, increased costs, downtime costs and all other indirect or consequential damages.

There may be slight differences in color between dye lots. Customer understands that finished product may have a streaking appearance (mow lines) as this is a normal process of milled multi-color products of this type. *ATD* cannot be held responsible for any color shading differences. Products covered under this warranty are designed for residential only use and does not warrant against premature wear for usage in playgrounds, kennels runs or coverings and/or weighted items (such as planters, stepping stones, furniture, or playgrounds or playground related items) placed over the turf. It also does not warranty against grass used as baseball, football or any other type of athletic field.

If the synthetic grass product proves to be defective in material for a period of 8 years from the date of completion of installation, resulting in premature wear or degradation from ultra-violet radiation from the sun, staining or color loss from dog urine or pool. Fading or degradation from misuse is not covered under warranty. Manufacturer will, at their option, provide the turf to either repair or replace the affected area at no charge.

This warranty does not certify against damage from accidents, force majeure, abuse and neglect from other than normal and ordinary use of this product; damage resulting from failure to maintain the product in accordance with the maintenance instructions provided to the buyer; vandalism, fire, floods or other acts of God; normal matting, the effect of the sun's energy when magnified by glass or reflective surfaces, settling, drainage and all other issues related to the sub base that may occur from work completed by others prior to the job start; damage caused by other parties or contractors after the installation of the turf or putting green is complete; or damage resulting from repair, or attempted repair; faulty subsurface preparation or failures in the subsurface after installation.

Warranty claims must be made in writing to *ATD* within 8 years from the date of purchase and within thirty days of learning of the cause giving rise to a claim. Proof of purchase from an *ATD* authorized agent must be included. Forward claim to:

Agape Turf
14131 N. Rio Vista Blvd. #9 Peoria, AZ 85381
arizonaturfdepot@hotmail.com

AGAPE TURF, LLC

623.388.3758 www.AgapeTurf.com